

## Privacy Notice – Country Parks

This notice sets out how Eastleigh Borough Council (EBC) uses and protects any information that you give for processing bookings and payments for our Country Park facilities at Itchen Valley Country Park and Lakeside.

Eastleigh Borough Council (EBC) is committed to protecting and respecting the privacy of your personal data. As a registered Data Controller (Reg. no. Z7118863), we comply with the General Data Protection Regulations 2018 (GDPR). Our full privacy notice can be found at [www.eastleigh.gov.uk/privacy](http://www.eastleigh.gov.uk/privacy).

### Why do we need your personal information?

1. Category of personal data we may request includes:	Purpose of requesting information:
Name, address, contact details <ul style="list-style-type: none"> <li>• Age</li> <li>• Parental consent for activities</li> <li>• dietary requirements etc. (where applicable to certain activities)</li> <li>• Health details &amp; special needs (where applicable to activity)</li> <li>• Payment details when booked over the telephone</li> </ul>	<ul style="list-style-type: none"> <li>• Bookable activities and participants at Lakeside and Itchen Valley Country Park</li> <li>• Charity activities (set up of activities including information held re volunteers)</li> </ul>
Who we may share your data with:	<ul style="list-style-type: none"> <li>• Instructors/staff involved in delivering an activity</li> <li>• Customer Services</li> <li>• Finance</li> <li>• Country Park staff</li> <li>• External activity/transport providers</li> <li>• Internal Audit</li> </ul>
Lawful basis for using your personal data:	<ul style="list-style-type: none"> <li>• Article 6 (1) (a) – Consent (where parental consent given)</li> <li>• Article 6 (1)(e) – Public task (Charity activities)</li> </ul>
Lawful basis for using your special personal data:	<ul style="list-style-type: none"> <li>• Article 9 (2) (a) – Explicit Consent (where consent given)</li> <li>• Article 9 (2) (g) – substantial public interest</li> </ul>
2. Category of personal data we may request includes:	Purpose of requesting information:
Name, address, contact details	To manage facility/event booking

<ul style="list-style-type: none"> <li>• Payment details (credit/debit card)</li> <li>• Vehicle registration numbers</li> <li>• Details required for invoices</li> </ul>	including: <ul style="list-style-type: none"> <li>• Regular facility usage</li> <li>• Event/room hire</li> <li>• Parking permits (Lakeside &amp; IVCP)</li> <li>• Bridle route licences</li> </ul>
Who we may share your data with:	<ul style="list-style-type: none"> <li>• Customer Services</li> <li>• Country Parks staff</li> <li>• Finance</li> <li>• External activity/transport providers</li> <li>• Internal audit</li> </ul>
Lawful basis for using your personal data:	<ul style="list-style-type: none"> <li>• Article 6 (1) (c) - Legal obligation (for Licence application)</li> <li>• Article 6 (1) (b) – Contract</li> </ul>
Lawful basis for using your special personal data:	<ul style="list-style-type: none"> <li>• Article 9 (2) (g) – substantial public interest</li> </ul>

## Who we might share your information with

Your personal information will be treated as confidential, but it may be shared with other Council services in order to provide services, meet our legal obligations as a Local Authority, ensure our records are accurate and up-to-date and improve the standard of the services we deliver. It may also be shared with external organisations involved in delivering services on our behalf where the Council has a lawful basis to do so. We will only use your information in ways which are permitted by the General Data Protection Regulation and the UK Data Protection law.

- The Council has a duty to protect the public funds it administers and may use the information you have provided or share it with other bodies for the purpose of preventing and detecting fraud. This includes participation in the Cabinet Office [National Fraud Initiative](#).
- We will NOT use your personal data for marketing products or services.

## How long we keep your data

We retain your personal information for as long as necessary to fulfil the purposes we collected it for, including for the purpose of satisfying any legal, accounting or reporting requirements, or to fulfil statutory obligations. Full information regarding retention periods for the different types of data can be found on our website in our [retention and disposal](#) schedule.

## Data Protection Officer

If you wish to ask us anything about data protection, ask for a copy of your data or you have a complaint about how we have used or looked after your data, you can contact our Data Protection Officer at:

Data Protection Officer  
Eastleigh Borough Council  
Eastleigh House  
Upper Market Street  
Eastleigh SO50 9YN

Email: [DP@eastleigh.gov.uk](mailto:DP@eastleigh.gov.uk)

For more information on Data Protection in general, or if you wish to make a complaint relating to how your personal data has been used, please contact:

The Office of the Information Commissioner  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AX

Website: [www.ico.org.uk](http://www.ico.org.uk)

Email: [casework@ico.org.uk](mailto:casework@ico.org.uk)