**Clinical Waste Webpage**

**Clinical (healthcare) waste collections**

We provide a free clinical waste collection service to our residents. We need a referral form from your GP (General Practitioner), District Nurse or other local health professional in order to register you for the service.

There are two types of clinical waste: infectious (sometimes called hazardous) waste and offensive waste. These require different methods of collection and disposal.

**Infectious Waste**

This type of waste is from a person with a medically diagnosed infection and is classified as ‘infectious waste’. Examples of types of waste are listed below:

* Used medical dressings contaminated with body fluids or blood/pus eg swabs/soiled surgical dressings/wound drains – these items should be put in orange sacks provided by us.
* Used syringes and needles (sharps), lancets used with finger-pricking devices – these should be put in yellow sharps box provided by us.
* Other waste from a person who is suffering from an infectious disease.

**Offensive waste**

You do not need a clinical waste collection for the following as they don’t have infectious/hazardous properties:

* Nappies and incontinence pads
* Stoma bags, urine containers and catheters where there is no risk of blood contamination
* Non-infectious dressings

These can be put in your household waste (black) bin. Please make sure they are securely wrapped. You can apply for additional bin capacity if your medical condition generates extra waste <https://www.eastleigh.gov.uk/waste-bins-and-recycling/bins/additional-binschanging-your-bin-size>

More information about clinical waste can be found at [GOV.UK](https://www.gov.uk/dispose-hazardous-waste)

**New customers**

If you want to receive this service, need a one-off, or temporary collection we need a referral form from your GP/healthcare provider sent to us. Once we have this, we will be in contact with you to set up a collection. Once this has been done, you can manage your collections by following the procedures for existing customers below. We encourage all customers to set up a [My Eastleigh account](https://my.eastleigh.gov.uk/login) or make contact through our customer service centre.

**Existing customers**

If you already receive this service, you can now manage your collections through your My Eastleigh account (see below) including:

* Booking a collection when your sharps box is full to the line indicated on the side of the box
* Pausing regular collections (eg for holidays)
* Cancelling the service

Your collection day will be depend on where you live in the Borough:

**Tuesdays -** Allbrook, Bishopstoke, Boyatt Wood, Chandler's Ford, Eastleigh, Fair Oak and Horton Heath

**Thursdays -** Boorley Green, Botley, Bursledon, Hedge End, Hamble, Netley Abbey and West End

If you have any queries, please contact our Customer Service Centre on 023 8068 8000.